**Logged in to IBM account**

**Catalog - Search for Watson Assistant - click**

**Create**

**Launch Watson Assistant**

                Created an Assistant with name “Shop for Essentials”

                Created Dialog Skill with same name. “shop for essentials”

**Adding Intents**

**#Greetings** – hi, hello, hai, good morning, good afternoon, good evening, good night

**Adding Entities**

**@entities** – Good Morning, Good Evening, Good Afternoon, Good nIght.

**Dialogues –**

**Dialogue Node for welcome**

                “Hello! I am Jia a Grocery Bot who can help you shop your essentials and help you get your           purchase delivered at your doorstep safely during this pandemic. How may I help you?”

**Dialogue Node for Greeting**

                Customised - Multiple conditioned responses

                Added If condition – Greetings

**#Intent Enquiry\_listofproducts**

**@entitiy Enquiry\_listofproducts**

**Keywords**

**Products**

**Pulses & Cereals**

**Extra virgin olive oil**

**Extra lite olive oil**

**Cooking**

**Oils**

**Fresh Vegetables**

**vegetables**

**Fresh Fruits**

**Fresh Greens**

**Detergents**

**Instant**

**Dry fruits**

**Noodles**

**Deals**

**Festival offer**

Pulses, Rice, Flour

                Dry Fruits, Noodles, Instant foods

                Oils & Dairy Products

                Detergents

                Vegetables, Greens & Fruits

**Dialogue node for Enquiry\_vegetables**

**Customise – multiple conditioned response**

**Added If () then list of vegetables (image)**

Dialogue Node for Order

                Can you provide me with the list of products you want?

                How much quantity do you want?

                We accept COD, UPI, Debit card, Credit card mode of pay? Which one do you prefer?

Thank you, Your order of $number of $List\_of\_Products\_for\_order is placed. Please pay using $Payment

**Created enough resources to share details**

Rayna Essentials Stores – A one-stop Shop for all your essentials.

Pulses, Rice, Flour

Dry Fruits, Noodles, Instant foods

Oils & Dairy Products

Detergents

Vegetables, Greens & Fruits

**Files Related to Project**

**Unable to share images - all images used was created for this project.**

**Please find the exported Json file**

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            "I didn't get your meaning.",  
            "Sorry try again."  
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      "output": {  
        "text": {  
          "values": [  
            "We accept COD, UPI, Debit card, Phonepe, Credit card mode of pay? Which one do you prefer?"  
          ],  
          "selection\_policy": "sequential"  
        }  
      },  
      "parent": "slot\_4\_1603878584924",  
      "event\_name": "focus",  
      "dialog\_node": "handler\_6\_1603878584925",  
      "previous\_sibling": "handler\_4\_1603878584925"  
    },  
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      "context": {  
        "Products": "@Products"  
      },  
      "conditions": "@Products",  
      "event\_name": "input",  
      "dialog\_node": "handler\_7\_1603878248522"  
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    {  
      "type": "standard",  
      "title": "Greetings!",  
      "metadata": {  
        "\_customization": {  
          "mcr": true  
        }  
      },  
      "conditions": "#Greetings || @Greetings",  
      "dialog\_node": "node\_3\_1603818461240",  
      "previous\_sibling": "Welcome"  
    },  
    {  
      "type": "standard",  
      "title": "email",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Thank you for giving your mail ID. Your mail id $email is used for further communications. "  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "Welcome",  
      "context": {  
        "email": "@email.literal"  
      },  
      "conditions": "@email",  
      "dialog\_node": "node\_3\_1603881074978"  
    },  
    {  
      "type": "standard",  
      "title": "Enquiry\_listofproducts",  
      "metadata": {  
        "\_customization": {  
          "mcr": true  
        }  
      },  
      "conditions": "#Enquiry\_Listofproducts || @Enquiry\_list\_of\_products",  
      "digress\_in": "returns",  
      "dialog\_node": "node\_4\_1603821239476",  
      "digress\_out": "allow\_all\_never\_return",  
      "previous\_sibling": "node\_3\_1603818461240"  
    },  
    {  
      "type": "standard",  
      "title": "Deleting Context",  
      "output": {  
        "Deleted": "<?context.remove('Products')?><?context.remove('number')?><?context.remove('Payment')?><?context.remove('email')?>",  
        "generic": [  
          {  
            "values": [],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
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      "conditions": "true",  
      "dialog\_node": "node\_6\_1603878923475"  
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    {  
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      "title": "Festival Offers",  
      "parent": "node\_4\_1603821239476",  
      "metadata": {  
        "\_customization": {  
          "mcr": true  
        }  
      },  
      "conditions": "@Festival\_offers",  
      "dialog\_node": "node\_7\_1603822669989"  
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      "title": "Order",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Thank you, Your order of $number of $Products is placed. Please pay using $Payment .Your receipt for orders placed is sent to $email"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "next\_step": {  
        "behavior": "skip\_user\_input"  
      },  
      "conditions": "#Order && @Order",  
      "digress\_in": "does\_not\_return",  
      "dialog\_node": "node\_7\_1603878178353",  
      "digress\_out": "allow\_all",  
      "previous\_sibling": "node\_4\_1603821239476",  
      "digress\_out\_slots": "allow\_returning"  
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            "response\_type": "image"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
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      "dialog\_node": "response\_10\_1603821434306",  
      "previous\_sibling": "response\_6\_1603821381153"  
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      "type": "response\_condition",  
      "output": {  
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          {  
            "values": [],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
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      "dialog\_node": "response\_10\_1603822161864",  
      "previous\_sibling": "response\_7\_1603822066498"  
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    {  
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            "response\_type": "image"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:(dry fruits)",  
      "dialog\_node": "response\_2\_1603821650630",  
      "previous\_sibling": "response\_6\_1603821579929"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Get this gift box for just Rs.140 and gift to your dear ones for this Diwali."  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_7\_1603822669989",  
      "conditions": "@Festival\_offers:(Mixed Dry fruits)",  
      "dialog\_node": "response\_2\_1603823045557",  
      "previous\_sibling": "response\_3\_1603822958381"  
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    {  
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      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Yep! Spinach and Coriander leaf have come fresh. "  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
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      "conditions": "@Enquiry\_list\_of\_products:greens",  
      "dialog\_node": "response\_3\_1603821895896",  
      "previous\_sibling": "response\_7\_1603821841598"  
    },  
    {  
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      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Buy one! Get one Free!!"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_7\_1603822669989",  
      "conditions": "@Festival\_offers:(Basmati Rice)",  
      "dialog\_node": "response\_3\_1603822869690",  
      "previous\_sibling": "response\_6\_1603822754740"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Its just Rs.200/- for today"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_7\_1603822669989",  
      "conditions": "@Festival\_offers:Apple",  
      "dialog\_node": "response\_3\_1603822958381",  
      "previous\_sibling": "response\_5\_1603822899121"  
    },  
    {  
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      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Good Evening"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_3\_1603818461240",  
      "conditions": "@Greetings:(Good Evening)",  
      "dialog\_node": "response\_5\_1603818833302",  
      "previous\_sibling": "response\_8\_1603818815406"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "You are Welcome."  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_3\_1603818461240",  
      "conditions": "@Greetings:(Thank you)",  
      "dialog\_node": "response\_5\_1603818869753",  
      "previous\_sibling": "response\_5\_1603818833302"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Hi"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_3\_1603818461240",  
      "conditions": "anything\_else",  
      "dialog\_node": "response\_5\_1603819044953",  
      "previous\_sibling": "response\_5\_1603818869753"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
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            "response\_type": "image"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:vegetables",  
      "dialog\_node": "response\_5\_1603821783962",  
      "previous\_sibling": "response\_9\_1603821708353"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "We are having 15% off on all cereals"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:deals",  
      "dialog\_node": "response\_5\_1603821952125",  
      "previous\_sibling": "response\_3\_1603821895896"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Free 250 ml of extra virgin coconut oil with this pack."  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_7\_1603822669989",  
      "conditions": "@Festival\_offers:(Coconut Oil)",  
      "dialog\_node": "response\_5\_1603822899121",  
      "previous\_sibling": "response\_3\_1603822869690"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
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            "source": "https://tinyurl.com/y5t4t2nc",  
            "response\_type": "image"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:(pulses and cereals)",  
      "dialog\_node": "response\_6\_1603821381153",  
      "previous\_sibling": "response\_8\_1603821277075"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Yes! Instant noodles, pasta and soup is available"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:instant",  
      "dialog\_node": "response\_6\_1603821579929",  
      "previous\_sibling": "response\_10\_1603821434306"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Its just Rs.150/-"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_7\_1603822669989",  
      "conditions": "@Festival\_offers:(Rice Bran oil)",  
      "dialog\_node": "response\_6\_1603822754740"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Yes few fresh fruits like apple, orange and banana are available. "  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:fruits",  
      "dialog\_node": "response\_7\_1603821841598",  
      "previous\_sibling": "response\_5\_1603821783962"  
    },  
    {  
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      "output": {  
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            "title": "Festival offers",  
            "options": [  
              {  
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                "value": {  
                  "input": {  
                    "text": "Basmati Rice"  
                  }  
                }  
              },  
              {  
                "label": "Apple",  
                "value": {  
                  "input": {  
                    "text": "Apple"  
                  }  
                }  
              },  
              {  
                "label": "Aerial detergent liquid",  
                "value": {  
                  "input": {  
                    "text": "Aerial detergent liquid"  
                  }  
                }  
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              {  
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                "value": {  
                  "input": {  
                    "text": "Coconut Oil"  
                  }  
                }  
              },  
              {  
                "label": "Rice Bran Oil",  
                "value": {  
                  "input": {  
                    "text": "Rice Bran oil"  
                  }  
                }  
              },  
              {  
                "label": "Mixed Dry fruits",  
                "value": {  
                  "input": {  
                    "text": "Mixed Dry fruits"  
                  }  
                }  
              }  
            ],  
            "response\_type": "option"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:(festival offer)",  
      "dialog\_node": "response\_7\_1603822066498",  
      "previous\_sibling": "response\_5\_1603821952125"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Enjoy 30% additional discount for this product only today."  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_7\_1603822669989",  
      "conditions": "@Festival\_offers:(Aerial detergent liquid)",  
      "dialog\_node": "response\_7\_1603823143728",  
      "previous\_sibling": "response\_2\_1603823045557"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Good Afternoon"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_3\_1603818461240",  
      "conditions": "@Greetings:(Good Afternoon)",  
      "dialog\_node": "response\_8\_1603818815406",  
      "previous\_sibling": "response\_9\_1603818663977"  
    },  
    {  
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      "output": {  
        "generic": [  
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            "response\_type": "image"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:products",  
      "dialog\_node": "response\_8\_1603821277075",  
      "previous\_sibling": "node\_7\_1603822669989"  
    },  
    {  
      "type": "response\_condition",  
      "output": {  
        "generic": [  
          {  
            "values": [  
              {  
                "text": "Good Morning"  
              }  
            ],  
            "response\_type": "text",  
            "selection\_policy": "sequential"  
          }  
        ]  
      },  
      "parent": "node\_3\_1603818461240",  
      "conditions": "@Greetings:(Good Morning)",  
      "dialog\_node": "response\_9\_1603818663977"  
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    {  
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      "output": {  
        "generic": [  
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            "response\_type": "image"  
          }  
        ]  
      },  
      "parent": "node\_4\_1603821239476",  
      "conditions": "@Enquiry\_list\_of\_products:detergent",  
      "dialog\_node": "response\_9\_1603821708353",  
      "previous\_sibling": "response\_2\_1603821650630"  
    },  
    {  
      "type": "slot",  
      "parent": "node\_7\_1603878178353",  
      "variable": "$number",  
      "dialog\_node": "slot\_1\_1603878559465",  
      "previous\_sibling": "slot\_9\_1603878248506"  
    },  
    {  
      "type": "slot",  
      "parent": "node\_7\_1603878178353",  
      "variable": "$Payment",  
      "dialog\_node": "slot\_4\_1603878584924",  
      "previous\_sibling": "slot\_1\_1603878559465"  
    },  
    {  
      "type": "slot",  
      "parent": "node\_7\_1603878178353",  
      "variable": "$Products",  
      "dialog\_node": "slot\_9\_1603878248506",  
      "previous\_sibling": "handler\_1\_1603878247820"  
    },  
    {  
      "type": "standard",  
      "output": {  
        "text": {  
          "values": [  
            "Hello! I am Jia Rayna's Grocery Bot who can help you shop your essentials and help you get your purchase delivered at your doorstep safely during this pandemic. How may I help you? Can you please share your Name and Mail Id?",  
            ""  
          ],  
          "selection\_policy": "sequential"  
        }  
      },  
      "conditions": "welcome",  
      "dialog\_node": "Welcome"  
    }  
  ],  
  "counterexamples": [],  
  "system\_settings": {  
    "off\_topic": {  
      "enabled": true  
    },  
    "disambiguation": {  
      "prompt": "Did you mean:",  
      "enabled": true,  
      "randomize": true,  
      "max\_suggestions": 5,  
      "suggestion\_text\_policy": "title",  
      "none\_of\_the\_above\_prompt": "None of the above"  
    },  
    "system\_entities": {  
      "enabled": true  
    },  
    "human\_agent\_assist": {  
      "prompt": "Did you mean:"  
    },  
    "spelling\_auto\_correct": true  
  },  
  "learning\_opt\_out": false,  
  "name": "Shop for Essentials",  
  "language": "en",  
  "description": "Chatbot To Shop For Essentials During Pandemic"  
}